

# Building the right foundation for Now Platform success

The Now Platform is the clear market choice for companies looking to achieve successful digital transformation. The platform has grown in breadth, depth and sophistication, with new applications and features continually added. Many organisations consequently need help with realising its full potential.

To get the most out of your investment in the Now Platform, it should be seen as a strategic platform for change that enables you to connect workflows across all departments, apps and systems.

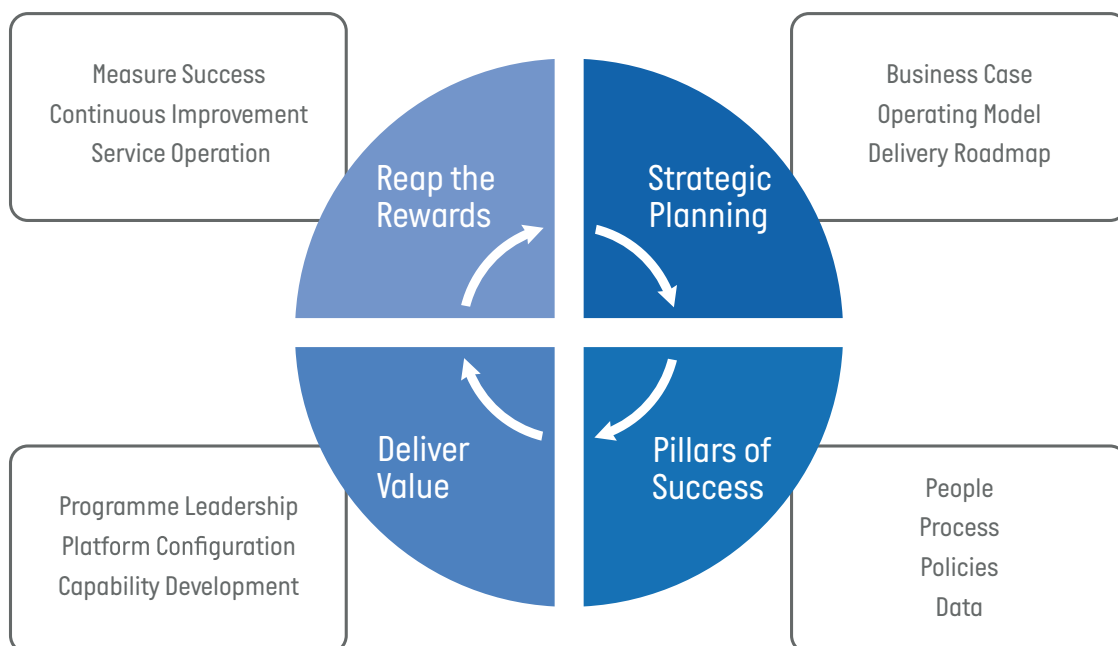
## Help make work, work better

### Strategic Consulting builds a solid foundation

Computacenter's ServiceNow Centre of Excellence offers Strategic Consulting Services that help companies to establish a sound business and IT strategy as well as robust governance around the Now Platform. This provides a solid foundation for ensuring ServiceNow gives you the expected benefits from digitising workflows, such as lower costs, an improved user experience through the use of new and emerging platform capabilities, accelerated time to value and faster ROI.

Our Strategic Consulting service combines the latest platform insights and best practices with strong product and technical leadership. Our consultants work closely at the C-level to create the right plan to achieve optimum business value by aligning the platform with your strategic objectives and then translating that strategy into a delivery plan.

## Our Strategic Consulting Lifecycle



## For every stage of the ServiceNow journey

The Strategic Consulting Service is suitable for all customers irrespective of where they are in their ServiceNow journey. Companies that are already using the Now Platform but aren't getting the value they expected typically need help with creating a clear strategic direction for the Now Platform to ensure it can deliver maximum business benefit.

Organisations that are just starting out on their digital transformation journey or are new to the Now Platform need robust guidance on how to roadmap their journey, apply best practice in deploying the Now Platform, integrate the platform with other enterprise processes and how to successfully expand over time to digitise business workflows outside of traditional ITSM requirements.

## Tailored Services

To maximise value from the Now Platform, companies should look at the full range of applications across the enterprise and broaden their vision and scope beyond just IT or ITSM improvements.

Using vast experience gained from over 750 transformation projects, our Strategic Consulting provides a suite of tailored services required to leverage the full power of the Now Platform, enabling customers to:

- Understand how the Now Platform can support business transformation goals
- Correctly align ServiceNow strategy with business and technical goals
- Translate agreed objectives into an optimal project/programme of delivery
- Identify the key benefits to be achieved from a successful Now Platform deployment
- Develop a roadmap to identify areas to further leverage the Now Platform
- Work with a strategic partner that can support every stage of the ServiceNow journey



We have worked with other ServiceNow partners in the past but the technical knowledge and service that we receive from Computacenter's ServiceNow Centre of Excellence is the best that we have experienced. The use of ServiceNow is evolving continually to meet our requirements. Computacenter plays a valuable role in ensuring ServiceNow remains aligned to the needs of our business.

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## MORE INFORMATION

To find out more about Solution Consulting, Integration, Implementation and Managed Services for ServiceNow visit [www.computacenter.com](http://www.computacenter.com)

